



We will assist all participants in their efforts to complete our training programs.

In the event that a participant is experiencing any difficulties with their studies it is recommended that the participant should see their trainer, or **REAL ESTATE EXPLAINED** management. **REAL ESTATE EXPLAINED** will ensure that their full resources are made available to assist the participant to achieve the required level of competency in all nationally recognised training.

Should the participant be experiencing personal difficulty, we will make every attempt to accommodate their needs within our limited capacity. **REAL ESTATE EXPLAINED** will take a compassionate and understanding approach to the difficulties of our participants.

The participant can always be directed to contact **REAL ESTATE EXPLAINED**'s Chief Executive Officer.

If, after exhausting all other avenues, the participant's needs exceed our capacity, we will refer them on to an appropriate external agency.