



FLEXIBLE DELIVERY & ASSESSMENT POLICY

REAL ESTATE EXPLAINED is dedicated to providing quality and flexible Vocational Education to all candidates.

The participant's success is paramount to us and each one will be treated as if they were our only client. If at any time they require assistance with any of their training, they are encouraged to talk with any of our friendly staff.

Our Chief Executive Officer is freely available to our participants.

Our assessment procedures, session locations and delivery methods are flexible, that is they involve a variety of methods that depend on the circumstances surrounding the assessment.

We achieve this through:

- Careful design of the assessments
- Validation and moderation of the assessment materials conducted in our annual review
- An understanding of the definition and practical application of the above
- Regular feedback via participant, industry and stakeholder surveys.

Should any participant feel they have not been given the best opportunity to learn they are able to access the Appeals / Complaints forms and read through the National Complaints Code via viewing or downloading from our website www.reexplained.com.au or via our front office.